Privacy Policy

BeLu Home & Őrség

This privacy policy applies to visitors of the website **belu-home.hu**. By using the website, particularly through online contact or requesting a quote, you as the user accept the provisions of this Privacy Policy.

We inform you that completing a contact form is necessary to allow us to provide you with full information regarding your inquiries. The personal data you provide will be handled confidentially, in accordance with applicable data protection laws and international recommendations.

Data Controller

BeLu Home & Őrség 9944 Bajánsenye, Deák Ferenc utca 28.

Website: www.belu-home.hu
Phone: +36 70 343 4210

Purpose of Data Processing

To establish contact with users.

Scope of processed data:

- First name, last name
- Telephone number
- Email address

Legal Basis for Data Processing

The Data Controller processes personal data in accordance with the relevant legislation, including but not limited to:

- Act CXII of 2011 on the Right of Informational Self-Determination and Freedom of Information ("Infotv.")
- Act XLVIII of 2008 on the Basic Requirements and Certain Restrictions of Commercial Advertising ("Grtv.")
- Regulation (EU) 2016/679 of the European Parliament and of the Council (GDPR)
- Act CVIII of 2001 on Electronic Commerce Services
- Act C of 2000 on Accounting (regarding the retention of accounting documents)

Duration of Data Processing

Data will be stored until the completion of the contact process, but no longer than 6 months. The Data Controller processes data in good faith, fairly, and transparently, in cooperation with users.

Only the data provided by users or required by law are processed. The scope of the processed personal data is proportionate to the purpose of the processing and does not extend beyond it. The Data Controller does not verify the accuracy of the personal data provided; responsibility for the correctness of the data lies solely with the person providing them.

Your Rights and Legal Remedies

You may request information at any time regarding the processing of your personal data, either in writing (via email or postal mail) or verbally (by phone). If you have any questions that are not clearly addressed in this Privacy Policy, please contact us using the contact details above.

In case of any infringement of your data protection rights, you may turn to the Hungarian National Authority for Data Protection and Freedom of Information (NAIH):

• Address: 1125 Budapest, Szilágyi Erzsébet fasor 22/c

• **Phone:** +36 1 391 1400

• **Email:** ugyfelszolgalat@naih.hu